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June 29, 2011

Consumers Credit Union Promotes Jaime Boulter and Tracy Gauthier to Office Managers

KALAMAZOO, MICH—Jaime Boulter and Tracy Gauthier have been promoted to Office Managers. Boulter will be managing the Milham office and Gauthier will be managing the office on Stadium Drive. Both have had much experience working at Consumers Credit union, progressing from tellers to assistant managers and now office managers.

Their previous roles have prepared them to be office managers by allowing them to focus on staff growth and coaching, as well as providing them with opportunities to build relationships with the community. In their new office management positions at Consumers, both Boulter and Gauthier's responsibilities will include ensuring excellent member service, staff development, and office goal attainment.

Boulter joined the Consumers staff in 2000 as a teller at the Centre Branch and has progressed through the roles of MSR, Certified Mortgage Loan Officer, and Assistant Manager/Member Service Center Loan Officer at the Milham Branch.

"It's rewarding to help members meet their financial goals and make their dreams come true," Boulter says. "I enjoy the connections and building those relationships."



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Boulter is FHA certified and is a Certified Mortgage Loan Officer. She has a wealth of knowledge regarding the daily operations of Consumers and has contributed greatly in her 11 year career with the credit union. Boulter participates in Relay for Life, Meals on Wheels, and Youth United Way in her spare time. She enjoys spending time with her husband when she is not working, and also enjoys outdoor activities including boating, fishing, snowmobiling, and skiing.

Gauthier started working at Consumers in 2007 as a teller at Centre Avenue where she was promoted to MSR. She worked on Consumers' Phoenix core system conversion project in 2009 and was promoted to Assistant Manager of the Cambridge office in 2010. Before working at Consumers she worked at Travis Credit Union for two years.

"It is rewarding to build long term relationships with our members and be a part of helping them reach their financial goals," says Gauthier about her experience at Consumers.



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Gauthier holds a Bachelor's degree in Managerial Economics from the University of California at Davis. While at Consumers she has become a Certified Mortgage Loan Officer and FHA Loan Officer. When she is not working she enjoys camping at various places around Michigan with her husband and son. She is involved in a partnership through Kalamazoo Communities in Schools to teach financial literacy to elementary school students. Gauthier also enjoys running and has participated in Relay for Life for the past three years. She is looking forward to the races she will be running this summer in Michigan, Ohio, and Indiana.

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Consumers Credit Union is headquartered in Kalamazoo, Michigan. With more than \$350 million in assets, Consumers has experienced 20% average growth for 26 consecutive years. Established in 1951, Consumers serves individuals and businesses through 13 offices and more than 200 ATM locations in Kalamazoo, Portage, Lawton, Coldwater, South Haven, and Holland. For details, visit www.consumerscu.org. Editors, please refer to Consumers Credit Union in short as Consumers, rather than CCU. Thank you!