

Debit Deals - Frequently Asked Questions

Debit Deals earns you cash back, just by using your debit card! Below you will find answers to questions you may have about our Debit Deals.

Q: What are Debit Deals?

Debit Deals earn you cash back at retailers you already know and love.

- **Click** - Simply click to **activate** the deal!
- **Shop** - Visit the retailers you've selected and make a purchase using your debit card.
- **Cash back!** - Your account will be automatically credited next month.



*Debit Deals are submitted by retailers and are based on your purchases.

Q: How do I activate my Debit Deals?

Simply **click** on the deal in Online Banking to activate!

Q: When will I receive my cash back?

Your checking account will be automatically credited next month. You will be able to see it in the transaction history in Online Banking!

Date	Description	Deposit	Withdrawal	Balance
06/29/2016	Cash Back Monthly Rewards / Direct Deposit	\$1.59		\$203.11

Q: When will my activated deal move to the redeemed category?

The activated deal will move to the redeemed category within 24 hours of the qualifying transaction posting to the checking account.

Q: Is there a maximum amount of deals I can use?

No, there is no maximum amount! Use as many as you would like!

Q: Why am I receiving rewards from places I don't shop?

Your Debit Deals are submitted for use by retailers and are offered to compete for your business!

Q: Does this mean the credit union is monitoring my accounts?

Transactions are analyzed to be able to offer you rewards that would be of most benefit to you!

Q: Why didn't I receive a reward?

Debit Deals must be activated prior to the purchase taking place. Your account will be credited by the end of the following month. If activation has taken place and you have not received credit by this time, please contact us at 800.991.2221 and we will be happy to assist you.

Learn HOW you want, WHEN you want at blog.ConsumersCU.org