



ONLINE BANKING

Smart, Secure and Simple

consumerscu.org

Transfers | popmoney

Send anyone money using just their email address or cell phone number FREE, using **popmoney** in online banking!

1 From the Move Money tab on the home screen, select **External Transfers**.

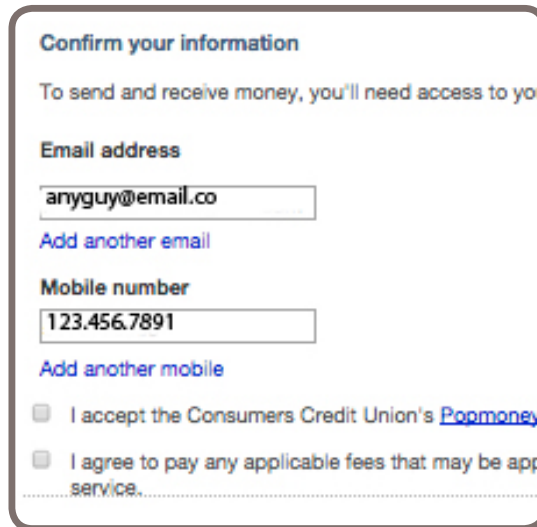
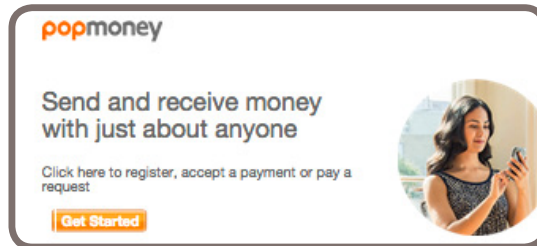
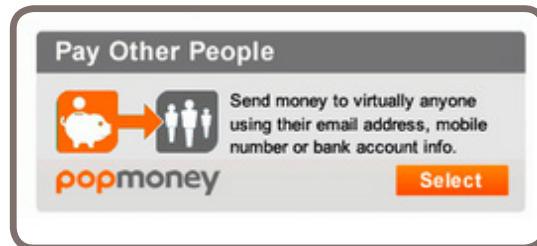
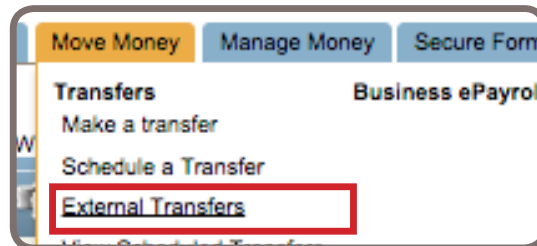
2 Select **Pay Other People**.

3 Click **Get Started**.

4 In the **Confirm your information** window:

- Confirm your Email address and Mobile number.
- Accept the Popmoney User Agreement.
- Agree to pay any fees applicable for use of the service.

Click **Confirm**.



UPCOMING EVENT

March 8: Retirement Income Seminar – Gaines Office, Grand Rapids

16 Full-Service Locations to Serve You

Web Site
ConsumersCU.org

Blog
blog.ConsumersCU.org

Visit ConsumersCU.org/locations
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cuonline@ConsumersCU.org
success@ConsumersCU.org

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5 A new **Send Money** window will open.

Enter the recipient's **Payment information**: their email, mobile phone number, or bank account information.

Select the **Amount**, **Send Date**, and **Pay From** account.

Click **Continue**.

The screenshot shows the 'Send Money' form with the following fields and options:

- Payment Information**: 'To' field with 'First Name*' and 'Last Name*' sub-fields.
- Enter the recipient's**: Radio buttons for 'Email or Mobile' (selected) and 'Bank Account'. A note states: 'For their first time, the recipient will be prompted for their bank account information. The money will be directly deposited into their bank account.' Below is an 'Email or Mobile' input field.
- Amount**: Input field with '0.00'.
- Send Date**: 'Today' button and a 'Make this a Recurring Payment' link.
- Delivery**: 'Select or add a contact to see delivery speeds'.
- Pay From**: 'Please select account' dropdown menu.
- Message**: 'Email Message' text area with '(200 character max)'.
- Buttons**: 'Cancel' and 'Continue' at the bottom right.

6 Verify the Detailed Payment information. Then click **Cancel**, **Edit** or **Send Payment**.

The screenshot shows the 'Verify Payment' screen with the following details:

- Verify Payment**: A notification: 'The money will be in Aaron's bank account as early as Monday, 12/08/2014 if he/she accepts this payment by 1 AM ET on 12/06/2014.'
- Detailed Payment Information**:

From:	Primary Share, Avail Bal: \$47.13
To:	Aaron (5019)
Amount:	\$10.00
Send Date:	12/03/2014
Frequency:	One-Time Payment
- Delivery Speed**:

Delivery Speed:	Standard Delivery
Delivery Date:	As early as 12/08/2014
- My Notes**:

Category:	Not Entered
Description:	Not Entered
- Message**: 'Personal Message: H sent you \$10.00 & says Testing!'
- Summary**:

Payment amount:	\$10.00
Fees:	Free
Total Amount:	\$10.00
- Buttons**: 'Cancel', 'Edit', and 'Send Payment' at the bottom right.

7 You'll receive a **Payment Confirmation**. From here you can **Send Another Payment**, **See My Activity** or go back to My Accounts using the tabs at the top.

The screenshot shows the 'Payment Confirmation' screen with the following details:

- Payment Confirmation**: 'You sent \$10.00 to Aaron' with a checkmark icon and a 'Print' link.
- What happens next?**: 'Aaron will receive a text with instructions on how to direct the payment into his/her bank account. The money will be in Aaron's bank account as early as Monday, 12/08/2014 if he/she accepts this payment by 1 AM ET on 12/06/2014. To view payment details, go to [Activity](#)'.
- Buttons**: 'Send Another Payment' and 'See My Activity' at the bottom right.